Page 8: Multiple times we were told in the CJ class that for this
election the bin should be emptied after only 300 ballots vs.
the 400-500 specified in the Manual. Probably this change
should be re-emphasized via a Late-Breaking News item, FAQ, or
whatever.
We will add to Late-Breaking News.

In past elections with the 17" ballot, I have not seen a
problem with the 400-500 number (maybe because I like to
periodically joggle the steel ballot box to try to knock down
ballot mountains). However in this election we will do our
first empty at 300 ballots, as directed, to see how things
are working.
Some may be able to still box at 400-500. Sometimes the ballots fall well and sometimes they do not. We are just passing along a best practice to avoid jams.

Page 48: See Ballot Table Quick Guide comment below.

Page 64: As noted in comments about this area in previous elections:

* Step 5: "Sign Section B of the ATV." ->
    "Sign and date Section B of the ATV."
Will resolve in future manual.
* To get around the "Who has the pen?" problem, take multiple
  pens to curbside, which is a good idea anyway in case a
  bad pen is encountered.
Will note in best practices.
Further details (mainly related to primary elections) were in
my 2/22/18 email to Amanda Kulawik.

Chief Judge Pocket Guide (Version 11-2018)
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Page 9: Now that the Pocket Guide is no longer so space constrained,
maybe you can add a sub-bullet under the Tabulator bullet
something like:
Will resolve in future production.

 * Set up the Tabulator using the instructions from the
   "Tabulator User Guide" found in the pocket on the back of
   the steel ballot bin.
Aside: Why isn't the "Tabulator User Guide" on the PO website?
Will review if needed on website. Will be updated with new equipment purchase next year.

Aside: It would also be good to have some AutoMARK
instructions on the PO website. Years ago AutoMARK
documentation used to be in the PO Manual. Removal of all
that from the Manual was a good idea, but it would be helpful
to have the information available on the PO website.

Page 13: For the error recovery procedure for "Diverter not found", it
would be helpful to note what happens on a *successful*
reboot. The messages that come up are not what you get on the
first boot, which was confusing when this happened to us in
the last election. Ditto dealing with the extra tape that got
printed on the reboot, which then had to be specially handled.
For more details on that incident, see the Hardware section of
http://jgkhome.name/WakeBOE/Postmortem_2018-05-08.txt

Page 13: The printer cartridge error description has been removed. Was
this because of the page title of "Tabulator..." instead of
"Hardware..."? I have encountered the printer cartridge error
at least twice. It occurred presumably because the cartridge
was jostled loose while the AutoMARK was being moved from
storage to the polling place. It's easier to debug and fix
than some of the other errors listed on this page, but I guess
falls into the category of "call the Help Line" and wait for
someone to answer -- unfortunately it was a very LONG wait on
multiple occasions during the last election.

Page 19: Was it intentional in the Emergency Bin section to remove the
"Close and lock the bin" bullet? I know the bin will need to
be reopened later so the three judges can agree it is empty,
but that's pretty far down the road (bottom of page 22). It
seems neater and less hazardous to close the hanging door and
get it out of the way during all the intermediate processing
with the Tabulator.

Ballot Table Quick Guide (Version 11/2018)
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Page 2: Last block on the lower right: Spoiled Ballots: Type 2 is
now short one step. The Manual, on the bottom of page 52, has
added step 7 to notify the HT so they can record that this
voter has already received a ballot. Manual page 48 is also
affected.

All Officials Quick Guide (Version 11/2018)
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Page 1: There is a "Name(s):" line at the top of the AOQG. Who is

supposed to sign this? Does this mean every one of the
officials must sign since all really do get fully involved
during setup/takedown? If so, that seems to be real waste of
precious time, not much of which is available at this point.
I think that AOQG line should be eliminated. I had pointed
this out after the last election in
http://jgkhome.name/WakeBOE/Saturday_Pickup_Comments.txt.

Line is there for CJ convenience so they can assign to one person to check off completed tasks.

For the 11/6/18 election I have asked one of the non-judges to
coordinate the Packing Up tasks while the three judges are
doing all the other things that only they can do at this time.
If the AOQG Name(s) line is kept, I think the only one who
needs to sign it is the Packing Up coordinator.

Page 1: In the 5/2018 version of the AOQG I had pointed out that the
"Tuesday Before Opening the Polls" section was missing any
mention of the "No Campaigning Zone" signs. They must be set
out Tuesday morning since they are brought in after Monday
setup. Only the A-frames are mentioned. That problem was not
corrected in the 11/2018 version of the AOQG. The Packing Up
section does mention the signs.

Add a bullet: "Place the "No Campaigning Zone" signs outside.
Will resolve in future production.

Voter Assistance Quick Guide (Version 11/2018)
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Page 7: Monday Setup Instructions for the curbside alert system
indicate that only the bell button is taken outside for
testing. We need to take the whole system outside, including
the stand. Everything will be brought back inside Monday
night.
Will resolve in future production.
Temporarily taking the stand outside Monday night seems to be
in line with bullet 3 on page 1. (That bullet could do with
some editing for the "used using".)
Will resolve in future production.
Taking the stand, etc., outside at Monday setup is so those
who will set up curbside Tuesday morning can see how
everything should be placed -- stand, cones, signs, etc.
Since I usually am not readily available early Tuesday morning
to show how to do this at that time, we need to get the layout
understood Monday night by the officials who will be doing the
setup Tuesday morning before the polls open.
Will resolve in future production.

Laptop User Guide (Version 11/2018)

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Pages 3 and 4: Page 3 says voters and observers should not be allowed
    to view laptop screens. Certainly that is appropriate for
    screens showing user data. However what about the driving
    instructions and jurisdiction maps listed on page 4?
    Shouldn't an HT official be able to show those to a voter?
Officials can apply common sense on this part. We needed standard rules in place to make sure the Officials are protecting voter data.

Page 5: Under "How To Use the Voter Search Screen": The text still
    says the Tab key instead of the mouse should be used to more
    efficiently move from field to field. Is that really true? I
    have asked this many times, but don't think I have ever gotten
    an answer. (If you did answer, please remind me.) I don't
    know if my previous comments were overlooked or if there is a
    real reason for using the Tab key.
We must train for all skill levels of Officials. A mouse works just as well.

    I always used the mouse with SOSA, way back when I first
    raised this question on your SOSA document. I don't know if
    the VAST User Guide just carried over such (possibly
    inaccurate) text from the SOSA document, or if the statement
    is actually true for VAST.

Gray Bin Supplies Inventory (8/30/18 -- on website)
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Page 6: Third row says there will be 50-100 "Ballo" items in the Help
    Table Kit. Maybe Provisional Envelopes? I didn't see the
    envelopes listed elsewhere and the 50-100 count sounds about
    right.
Updated version already posted.

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Some miscellaneous questions:

1) Will we get two wheelchair-accessible booths this election as in May?
   I'm just trying to figure out how to arrange things.
Yes.

2) Your FAQs as of 9/26/18 say only one provisional booth should be set
   up. However what if we have two officials working at the HT?
   Processing two voters simultaneously has certainly been allowed in
   the past. It is unambiguously still allowed per the top item on page
   84 of the Manual, which directly contradicts the FAQ. I have often
   had need for the HT to process two voters simultaneously when we have
   many voters waiting for HT service. In that case, it is proper to
   have two provisional booths -- one for each provisional voter in

process.

We play it by ear to see when to convert/move a normal booth to the
provisional area or vice versa, depending on current needs. I assume
we will still be getting a large number of booths at SCES; we had 17
last May. Undoubtedly with the long ballot and large voter turnout
expected in November, voting booths will be at a premium at every
polling place.

Fortunately, the SCES Media Center has a large number of tables and
chairs in the back area, behind where we set up our normal booths. I
plan to use as many of those as we can, probably providing another
10-20 voting "booths" back there, although space will be tight and
privacy less than with a standard booth. (Past voters did not seem
to care much about that once they saw they could vote right away
instead of having to wait a long time for a booth.) See
http://jgkhome.name/WakeBOE/Sanford_Creek_Elementary_Layout.pdf

My concern with limiting things to just one provisional booth is that
given the long ballot and the normal lengthy provisional processing
time, it may easily take more than 20 minutes for each provisional
voter -- not good if there are a lot of people in line at the HT. I
want to be able to double the HT processing power if that area starts
to get overwhelmed. We will have four officials with HT training, so
should have the right people available to put two at the HT when
needed.

The FAQ mentioned above should not state that only one provisional
booth is allowed, but instead should leave the number to the CJ's
discretion based on the current circumstances.

3) Gary had emailed me last May that there would be a new Reconciliation
   Form and you would send it to me for review. I never received any
   new form. It looks like the form in the 11/2018 Manual and on the PO
   website are essentially the same as 1/31/18 version used in May. Did
   I miss anything?